

Things to Know Before Your Tile Job:

1. We require a 50% deposit to hold the dates of your job. The remaining 50% of the quote, plus or minus any changes is due immediately upon completion of the job.
2. Bill amount is payable by check, preferably cashier's check or money order. The maximum allowable fee will be collected on any returned checks. Payments made by credit card will be subject to a 5% fee. Payments made in cash currency will receive a 5% discount.
3. We staff professional painters, flooring experts, and handymen - not house cleaners. The rooms to be painted should be clean and the baseboards and trim free of dust. Bathrooms and kitchens should be completely sanitized for the health of everyone involved. Any cleaning done will be subject to a fee.
4. Due to liability issues, we cannot move large pieces of furniture. If we must, you will be charged a fee, and we will accept no liability for damage to floors or other items.
5. The room to be tiled must be completely free of furniture and other items before work will begin.
6. We are not licensed plumbers or electricians, and are not authorized to remove or install plumbing or electrical fixtures. When tiling in bathrooms, either the homeowner or a licensed plumber should remove and install the toilet and like items. We cannot be held liable for faulty plumbing or wiring.
7. When a room is being tiled, it cannot be entered until after the job is completely finished, and then it is best to wait at least 24 hours before using the room normally. Wait as long as possible before moving heavy items into the room, or exposing the tile to excess moisture.
8. We value our working relationship with you, and want you to be happy with our work. As with any relationship, communication is key. Please do not hesitate to voice any concerns or questions, and your experience is sure to be great for both of us!

Enjoy your new home!